# **Competitive Gymnastics Billing Policy**

This includes all WAG and DMT & tumble squads. This document includes details regarding term billing, members fees, cancellations and holidays, and competition entries.

#### 1. Team Acceptance

a. To accept your place into the team, all must sign the relevant jotform.

### 2. Annual Membership Registration Fee

- a. Every athlete is required to pay an annual membership fee which covers:
  - -Insurance and Membership with Gymnastics Australia\*
  - -Chalk & Equipment Levy

Levels	Membership Fee
WAG Levels 1 -2	\$200
WAG Levels 3 & up	\$235
DMT & Tumble	\$235

- b. Insurance with Gymnastics Australia is compulsory and valid up until 31st December each calendar year. The insurance remains with the athlete if they transfer clubs during the year.
- c. Payment of the membership fee is due with completion of the JotForm. This will confirm your place in the squad for and Registration with Gymnastics Australia for 2026. Gymnasts will not be able to train or compete unless insurance has been paid.

#### 3. Training & Fees

a. Squad training rates are based off the number of hours attended per week, as per the table below. All rates above are inclusive of GST, but exclusive of any card fees that may occur.

Training Sessions	Hourly Rate
Up to 4 hours	\$20.60
Up to 6 hours	\$18.54
Up to 8 hours	\$15.97
Up to 12 hours	\$12.88
Up to 13 hours+	\$11.33

b. For example, if there is 11 weeks in the term, and training 6 hours per week, it will be calculated like so:

(6-hour rate) \$18.54 x 6= \$111.24 per week. \$111.24 x 11 weeks =\$1223.64

c. Athletes are invited to join a particular squad and must attend and pay for all the hours set for that group. Fees will not be adjusted for athletes unable to attend sessions as set out in the relevant squad program.

d. Attendance for all session is important, and training during holidays will still be mandatory.

### 4. Billing and Payment

- a. All bills will be issued via the customer portal *iclasspro*. All current members of Aussie Gems will have an account. If you have not logged, please follow the <u>instructions here</u>, on how to log in. A second parent/guardian can be added to complete payments. Please <u>click here</u> to learn how.
- b. Squad training will be term based with school holiday training weeks factored into each term bill.
- c. An email will be sent out from our <a href="mailto:info@aussiegems.com.au">info@aussiegems.com.au</a> email once bills are issued. A reminder email will be sent out a week before from *iclasspro* to remind you the due date is coming up. If any accounts are overdue, an overdue email is sent out at the end of every month as a reminder.
- d. Payments that are overdue by more than 7 days will be recovered via Direct Debit unless alternative arrangements agreed upon.
- e. **Direct Debit** is available as an alternative to paying term fees. If you would like to set this up, please fill out this form -

https://form.jotform.com/Aussiegemscheer/direct-debit-form

By choosing to pay via direct debit, you agree to the following:

- · Direct Debit is set up via third party, iclasspro
- Training fees will be charged to your chosen credit/debit card as per selected time frame (processed Mondays).
- · Costs associated with a declined payment will be added to your next payment.
- f. Direct debit will only include **term fees** and does not include cheerleading package, uniform costs, competition entries, or any extra fees such as extra training.
- g. Alternative arrangements are at the discretion of Aussie Gems and will be considered only if raised well in advance of due dates. Requests must be submitted via <a href="mailto:accounts@aussiegems.com.au">accounts@aussiegems.com.au</a>
- h. Invoices overdue greater than 21 days, where our attempts to discuss the matter with you are unsuccessful, will:
  - -Incur a 10% late fee; and
  - -The athlete will be unable to train or compete until resolved.
  - -The matter may be forwarded to our collection agency.

## 5. Sibling Discount

a. If more than one sibling, then the following sibling discounts will apply:

For Competition athletes in gymnastics, cheer & dance

First child	0%
Second sibling	15%
Third Sibling	20%

### For recreational programs

First child	0%
Second sibling	10%
Third Sibling	10%

- b. If both siblings are doing competitive then the first sibling discount table will apply. If one child does competitive and the other recreational, then the second table will apply.
- c. The first child is considered as the highest tuition.

#### 6. Family Holidays, Sick Days and Credit Policy

- a. Athletes must be away for a consecutive period of minimum 2 weeks onward to be eligible for a fee adjustment.
- b. A 50% holding fee will then be applied once holiday time is approved. This is to ensure your spot is still secured in your squad.
- c. There will be **NO** make-ups available for any missed days for any reasons such as illness/sick days, school events etc.
- d. In case of serious illness and injury a credit will only be given if there is a doctor's certificate issued providing a prolonged period off training, (e.g. 2 weeks) or at the discretion of the Coaching Staff.
- e. To receive any credits as noted with the policies above you must fill out the <u>Time</u> <u>Off Request Form</u>.

## 7. Changes to Training Hours

- a. To request to change your training hours you must fill out a submit a <u>Request to change days</u> form. This will then be reviewed by admin and the coaching staff, and you will then be notified of a decision.
- b. If you fail to submit this form and attend different days without notice we will not be able to make any adjustments to your bill, and fees will stand as first billed.
- c. Hours must still meet the requirement of your squad.

#### 8. Competition Entry Fees

- a. Competition entries are paid in advance by Aussie Gems and refunds are at the discretion of the event holder.
- b. All billing for competitions must be paid in full by the due date or the gymnast will not be registered to compete. A surcharge is applied to all competition fees which helps Aussie Gems to cover costs towards supplying coaches and/or judges at the event.
- c. If a gymnast is unable to compete once registered for a competition due to injury or illness, a medical certificate must be provided within 48 hours of the event date. Reimbursement of competition fees is at the discretion of the host Club or State/National organisation.
- d. If an athlete joins a competition after the due date (and is approved), then they will be charged a *late entry fee* as set by Gym NSW.
- e. There will be no make-ups or credits classes if competitions fall on training days.

#### 9. Uniform

- a. For 2026 uniforms are as noted in the handbook.
- b. If you are new to a squad or need a new uniform this can be purchased with front desk.
- c. Tracksuits are compulsory for all competitions, and athletes must dress in correct uniform at competition, with hair pulled back and no jewellery.

#### 10. Cancellations & Refunds

- a. Families must provide a minimum term notice (via <a href="this jotform">this jotform</a>) of their intention to withdraw an athlete from training. There is no penalty for cancelling however outstanding fees owing must be paid prior to the athletes last day.
- b. There will be no refunds for the registration, however this is transferable with the athlete.
- c. Refunds will only be given due to extenuating circumstances at the discretion of Aussie Gems Management.

#### 11. Gym Rules

- a. Athletes cannot go on equipment until instructed and supervised by their coach.
- b. This mean, athletes cannot go onto the floor area or on equipment outside of training times
- c. No running
- d. Wear shoes to and from the building
- e. Dress appropriately, e.g. shorts, T-shirt, leotard.
- f. No jewellery to be worn
- g. Tie long hair back

### **Other Policy Links**

- General Code of Behaviour
- Parent Code of Behaviour
- Child Safety Policy
- Aussie Gems General Members Handbook

